

POLK COUNTY

Polk County Attorney's Office

Midland Savings Bldg., Second Floor
206 6th Ave.
Des Moines, IA 50309
(515) 286-3737
FAX: (515) 286-3428
email: jsarcon@attorney.co.polk.ia.us

Polk County Victim Witness Coordinator

Polk County Courthouse
Des Moines, IA 50309
(515) 286-3737

TYPES OF SERVICE:

Help prepare witnesses for trial. Sends victim impact statements to victims involved in cases.

SERVES THE FOLLOWING VICTIMS:

All victims

United States Attorney's Office

Southern District
U.S. Court House Annex
110 E. Court Ave., Suite 286
Des Moines, IA 50309-2053
(515) 473-9300
FAX: (515) 473-9298

TYPES OF SERVICE:

Provides assistance to federal victims and witnesses.

SERVES THE FOLLOWING COUNTIES:

Adams, Appanoose, Audubon, Boone, Cass, Clarke, Dallas, Davis, Decatur, Fremont, Greene, Guthrie, Harrison, Jasper, Jefferson, Keokuk, Lucas, Madison, Mahaska, Marion, Marshall, Mills, Monroe, Montgomery, Page, Polk, Pottawattamie, Poweshiek, Ringgold, Shelby, Story, Taylor, Union, Wapello, Warren, & Wayne.

Polk County Clerk of District Court

Polk County Courthouse
500 Mulberry Street # 212
Des Moines, IA 50309-4238
(515) 286-3772
FAX: (515) 323-5250

United States Attorney's Office

Southern District (Branch Office)
U.S. Courthouse
131 East 4th. Street
Suite 310
Davenport, IA 52801
(563) 449-5432
FAX: (563) 449-5433

SERVES THE FOLLOWING COUNTIES:

Clinton, Des Moines, Henry, Johnson, Lee, Louisa, Muscatine, Scott, Van Buren & Washington

Polk County Sheriff

Midland Bldg. Ste 112

206 6th. Ave.
Des Moines, IA 50309-4023
(515) 286-3800
FAX: (515) 286-3410

Des Moines Police Department

25 East 1st. Street
Des Moines, IA 50309-4891
(515) 283-4824
FAX : (515) 283-4293

Iowa Chapter of Children's Advocacy Centers

505 Fifth Avenue, Suite 1001
Des Moines, IA 50309
(515) 401-9897
FAX: (515) 401-9873
www.iowacacs.org
email: spineau@iowacacs.org

Child Support Recovery Unit

1901 Bell Ave. Ste. 14
Des Moines, IA 50315

Iowa Legal Aid

1111 9th Street Suite 380
Des Moines, IA 50314
(515) 243-1193 (800) 532-1275

TYPES OF SERVICE:

Provides free legal help in civil cases to qualifying low income Polk County residents.

SERVES THE FOLLOWING VICTIMS:

All victims

FEE INFORMATION:

Filing fees and out of pocket expenses, but no charge for legal services.

SERVES THE FOLLOWING**COUNTIES:**

Boone, Clarke, Dallas, Greene, Guthrie, Hamilton, Jasper, Madison, Story, Union, Warren, Webster

Legal Hotline for Older Iowans:

1111 9th. St., Suite 230
Des Moines, IA 50314
(515) 992-8161 (800) 992-8161
WEB: www.lawhelp.org/program/898/

TYPES OF SERVICE:

Free legal service to people meeting low income guidelines.

SERVES THE FOLLOWING VICTIMS:

All victims.

FEE INFORMATION:

Filing fees and out of pocket expenses, but no charge for legal services.

SERVES THE FOLLOWING**COUNTIES:**

Statewide

Aging Resources of Central Iowa

5835 Grand Ave. Suite 106
Des Moines, IA 50312-1437
(515) 255-1310 (800) 747-5352
FAX: (515) 255-9442

TYPE OF SERVICE:

Transportation, outreach, congregate meals, legal services, counseling, home health, homemaker, home-delivered meals, chore maintenance, advocacy, personal care, adult day care, respite, case management.

SERVES THE FOLLOWING VICTIMS:

Older Iowans

FEE INFORMATION:

No information

SERVES THE FOLLOWING**COUNTIES:**

Boone, Dallas, Jasper, Madison, Marion, Polk, & Warren

**C.A.S.A. South Central IowaCASA
(Court Appointed Special Advocates)**

Lucas State Office Building
321 East 12th Street
Des Moines, IA 50319-0083
(515) 281-5960
FAX: (515) 281-7604

TYPES OF SERVICE:

Trained adult volunteers assisting children who are going through the court system due to child abuse or neglect.

SERVES THE FOLLOWING VICTIMS:

Child abuse or neglect

FEE INFORMATION:

Free of charge

SERVES THE FOLLOWING**COUNTIES:**

Polk

Catholic Charities

601 Grand Ave.
Des Moines, IA 50309
(515) 244-3761
FAX: (515) 237-5070

TYPES OF SERVICE:

Family and individual counseling,
emergency family shelter, legal
assistance

SERVES THE FOLLOWING VICTIMS:

Adult & child sexual assault/domestic
violence victims, homicide survivors,
families in need of emergency shelter.
Limited assistance for food, clothing,
and other necessities.

FEE INFORMATION:

Sliding fee scale based on income and
specific financial needs of the individual
or family.

Children & Family of Iowa Services

1111 University
Des Moines, IA 50314
(515) 288-1981
FAX: (515) 288-9109

TYPES OF SERVICE:

Counseling

SERVES THE FOLLOWING VICTIMS:

All victims

FEE INFORMATION:

Sliding fee scale

Counseling for Growth & Change

6900 University Ave. Ste 135
Windsor heights, IA 50311
(515) 243-1020
FAX: (515) 883-1946

TYPES OF SERVICE:

Psychotherapy

SERVES THE FOLLOWING VICTIMS:

Sexual assault victims (all ages),
multiple
personality

FEE INFORMATION:

\$125/hr. initial and \$110 follow up.
Accepts DHS POS.

**SERVES THE FOLLOWING
COUNTIES:**

Statewide

DWIAA**Deaf Women of Iowa Against Abuse**

P.O. Box 1429
Ames, IA 50014

TTY CRISIS LINE: (877) 244-0875

Relay CRISIS LINE (847) 385-9011

Cell to Cell: (515) 770-3063

FAX: (515) 292-0505

TYPES OF SERVICE:

Counseling, outreach, information and
referral, Medical advocacy, Legal
advocacy, and interpreter (Native
language, American Sign-language)

SERVES THE FOLLOWING VICTIMS:

Deaf, deaf-blind, and hard of hearing
victims

FEE INFORMATION:

None

**SERVES THE FOLLOWING
COUNTIES:**

Statewide

**MONSOON UNITED ASIAN WOMEN
OF IOWA**

515 28TH. St., Suite 106

Des Moines, IA 50312

(515) 288-0881

CRISIS LINE: (888) 881-4641

Email: contact@muawi.org

WEB: www.muawi.org

TYPES OF SERVICE:

Provide multi-lingual advocates for survivors of domestic violence and sexual assault who are from the Asian Pacific Islander (API) communities in Iowa. Support groups for survivors. Community Education and Outreach, Counseling, information and referral.

SERVES THE FOLLOWING VICTIMS:

Asian Pacific Islander community members.

SERVES THE FOLLOWING

COUNTIES:

Statewide

Des Moines Better Business Bureau

505 5th Avenue, Suite 950

Des Moines, IA 50309-2375

(515) 243-8137 (800-BBB-1600)

FAX: (515) 243-2227

WEB: www.desmoines.bbb.org

TYPES OF SERVICE:

Provides performance record of businesses, whether a charity is sound and reputable, consumer education info, and filing of complaints

SERVES THE FOLLOWING VICTIMS:

Consumers who have made a purchase or are considering a purchase and potential donors

FEE INFORMATION:

No fee

**Des Moines Child & Adolescent
Guidance Center, Inc.**

808 5th Ave.

Des Moines, IA 50309

(515) 244-2267

FAX: (515) 244-1922

TYPES OF SERVICE:

Evaluation, counseling

SERVES THE FOLLOWING VICTIMS:

Child victims and their families

FEE INFORMATION:

Sliding fee for Polk and Warren residents. Accepts DHS POS, Medicaid and insurance.

SERVES THE FOLLOWING

COUNTIES:

Statewide

**Eyerly-Ball Community Mental Health
Services**

1301 Center St.

Des Moines, IA 50309

(515) 243-5181

FAX: (515) 243-2760

TYPES OF SERVICE:

Counseling

SERVES THE FOLLOWING VICTIMS:

17 years of age and older

FEE INFORMATION:

Sliding fee scale based on income.

SERVES THE FOLLOWING

COUNTIES:

Warren (referral)

Family Violence Center

1111 University Ave.
Des Moines, IA 50314
(515) 471-8599

CRISIS LINE: (800) 942-0333

LOCAL CRISIS LINE: (515) 243-6147

FAX: (515) 243-3404

TYPES OF SERVICE:

24 hour crisis line, crisis counseling, follow-up counseling, group counseling, shelter/safe house, information/referral, legal advocacy, personal advocacy, community education

SERVES THE FOLLOWING VICTIMS:

Domestic abuse

FEE INFORMATION:

No fee for services. Donations accepted.

SERVES THE FOLLOWING**COUNTIES:**

Polk and Warren

Hamilton's Funeral Home

605 Lyon
Des Moines, IA 50309
(515) 243-5221
FAX: (515) 243-0422

TYPES OF SERVICE:

Grief services, resources library

SERVES THE FOLLOWING VICTIMS:

Homicide survivors

FEE INFORMATION:

Accepts Polk County General Relief.

Iowa Crisis Response Team

Lucas State Office Building Ground Floor

321 East 12th - Room 018

Des Moines, IA 50319

(515) 281-5044 (800) 373-5044

FAX: (515) 281-8199

TYPES OF SERVICE:

The Iowa Crisis Response team is specifically prepared to serve communities in the wake of a crime related, human, or natural disaster.

SERVES THE FOLLOWING**COUNTIES:**

State-wide

Lutheran Social Service

3125 Cottage Grove
Des Moines, IA 50311
(515) 274-4946

FAX: (515-271-7450

TYPES OF SERVICE:

Counseling for individuals, couples, and groups

SERVES THE FOLLOWING VICTIMS:

All victims

FEE INFORMATION:

Accepts DHS POS.

M.A.D.D. - Polk County Chapter

P.O. Box 65130
Des Moines, IA 50325
(515) 223-8144

TYPES OF SERVICE:

Provides support, counseling, advocacy, information and referral for victims of drunk driving.

SERVES THE FOLLOWING VICTIMS:

Drunk driving victims

FEE INFORMATION:

No charge

Orchard Place/Des Moines Children's Home

808 5th Avenue
Des Moines, IA 50315
(515) 244-2267
FAX: (515) 246-3599
WEB PAGE: orchardplace.org

TYPES OF SERVICE:

Psychiatric therapy for children

SERVES THE FOLLOWING VICTIMS:

Child physical, sexual, and emotional abuse

FEE INFORMATION:

Accepts DHS POS and Medicaid.

SERVES THE FOLLOWING

COUNTIES:

Statewide

Polk County Health Department

1907 Carpenter
Des Moines, IA 50314
(515) 286-3798
TOLL FREE: (866) 209-1300
FAX: (515) 286-2033

TYPES OF SERVICE:

Confidential AIDS testing, STD testing and treatment

SERVES THE FOLLOWING VICTIMS:

All victims

FEE INFORMATION:

No fee

SERVES THE FOLLOWING

COUNTIES

Boone, Dallas, Jasper, Madison, Marion, Story & Warren

Polk County General Relief

120- 2nd Avenue
Des Moines, IA 50309
(515) 286-3670
FAX: (515) 286-2106
HOURS: 8:00 – 4:30
Monday – Friday

TYPES OF SERVICE:

Provides rent, food, clothing, utilities, medical care, and makes referrals to other programs.

SERVES THE FOLLOWING VICTIMS:

All victims

FEE INFORMATION: No fee

Polk County Crisis and Advocacy Services/ Rape & Sexual Assault Program

525 SW 5th St., Suite H
Des Moines, IA 50309
(515) 286-3535

CRISIS LINE: (515) 286-3600

FAX: (515) 286-2032

TYPES OF SERVICE:

24 hr. Crisis line, crisis counseling, follow-up

counseling, group counseling, information/referral, legal advocacy, personal advocacy, community education, medical advocacy. Various support groups available for victims/survivors, family members & significant others.

SERVES THE FOLLOWING VICTIMS:

Adult & child victims of sexual abuse & violent crimes. Homicide survivors

FEE INFORMATION: No fee

Red Cross, Central Iowa Chapter

2116 Grand Ave.
Des Moines, IA 50312
(515) 243-7681
Hotline: 211
FAX: (515) 244-8012
WEB PAGE: www.redcross.org

TYPES OF SERVICE:

Phone counseling information and referrals **SERVES THE FOLLOWING VICTIMS:**

Anyone in need of support

FEE INFORMATION:

None

Lutheran Social Services - Refugee Cooperative Ministry

3200 University Ave.
Des Moines, IA 50311
(515) 277-5131

TYPES OF SERVICE:

Refugee Cooperative assists refugees in resettlement, orientation & employment

SERVES THE FOLLOWING VICTIMS:

All

FEE INFORMATION:

none

SERVES THE FOLLOWING COUNTIES:

Black Hawk, Linn, & Woodbury

United Way of Central Iowa's

1111 Ninth St., Suite 100
Des Moines, IA 50314
(515) 246-6500

TYPES OF SERVICE:

The United Way offers referrals and information regarding a wide variety of community resources, including child care, medical care, financial assistance, supplemental food programs, and others.

SERVES THE FOLLOWING VICTIMS:

All victims seeking referrals and information about available community resources.

FEE INFORMATION: *no fee*

West Des Moines Psychology & Counseling

1350 NW 138th., Suite 200
Clive, IA 50325
(515) 223-4188
FAX: (515) 223-9570
WEB: www.wdmpsy.com

TYPES OF SERVICE:

Counseling

SERVES THE FOLLOWING VICTIMS:

All victims

FEE INFORMATION:

Varies, call for specifics

Young Women's Resource Center

705 E. 2nd
Des Moines, IA 50309-1833
(515) 244-4901
FAX: (515) 243-5073

TYPES OF SERVICE:

Counseling

SERVES THE FOLLOWING VICTIMS:

Young women 13-21, victims of sexual abuse, dating and domestic violence

FEE INFORMATION:

No fee.

Youth Law Center

300 Walnut #295

Des Moines, IA 50309

(515) 244-1172 (800) 728-1172

FAX: (515) 244-4370

WEB: [Http://www.youthlawcenter.org](http://www.youthlawcenter.org)

TYPES OF SERVICE:

Polk County: Court appointed representation of abused and neglected children. Statewide advice, information, referrals

SERVES THE FOLLOWING VICTIMS:

Child victims

FEE INFORMATION:

No charge for services.

SERVES THE FOLLOWING COUNTIES:

Statewide