BEST PRACTICES PROGRAM
Health Care Facility Success Stories

Note: Participation in the Best Practices Program is strictly voluntary on the part of a health care facility or program. Health care providers and suppliers are encouraged by the Department to share new or innovative practices with other facilities and programs. All Best Practices narrations submitted to the Department will be posted to the Best Practices web site at http://dia.iowa.gov/page30.html where they will be accessible to other providers and suppliers, as well as members of the general public. Posting of a Best Practices by the Department does not constitute an endorsement by DIA, nor does it establish a standard of care or service. The Department reserves the right to edit Best Practices submissions for clarity and brevity.

Facility Information

Name of Facility:	
Street Address:	City:
Telephone Number:	E-Mail Address:
Name of Individual Submitting Best Practice:	Title:

Category of Submission (check all that apply)

☐ Community Integration	☐ Dietary	☐ Environmental
☐ End-of-Life Experience	☐ Habilitation/Rehabilitation	☐ Human Resource Management
☐ Nursing Practices	☐ Quality of Life	☐ Resident Rights

Description of Best Practice

Once completed, submit your Best Practice to: Department of Inspections and Appeals, Lucas State Office Building, 321 East 12th Street, Des Moines, IA 50319-0083; fax to 515-242-6863; or e-mail to webmaster@dia.iowa.gov (be sure to include "Best Practices" in the subject line).