

BEST PRACTICES PROGRAM

Health Care Facility Success Stories

Note: Participation in the Best Practices Program is strictly voluntary on the part of a health care facility or program. Health care providers and suppliers are encouraged by the Department to share new or innovative practices with other facilities and programs. All Best Practices narrations submitted to the Department will be posted to the Best Practices web site at <http://dia.iowa.gov/page30.html> where they will be accessible to other providers and suppliers, as well as members of the general public. Posting of a Best Practices by the Department does not constitute an endorsement by DIA, nor does it establish a standard of care or service. The Department reserves the right to edit Best Practices submissions for clarity and brevity.

Facility Information

Name of Facility: Concord Care Center	
Street Address: 490 West Lyon Street	City: Garner
Telephone Number: 641-923-2677	E-Mail Address: hbrink@abcmcorp.com
Name of Individual Submitting Best Practice: Holly Brink	Title: Administrator

Category of Submission (check all that apply)

<input checked="" type="checkbox"/> Community Integration	<input type="checkbox"/> Dietary	<input type="checkbox"/> Environmental
<input type="checkbox"/> End-of-Life Experience	<input type="checkbox"/> Habilitation/Rehabilitation	<input type="checkbox"/> Human Resource Management
<input type="checkbox"/> Nursing Practices	<input type="checkbox"/> Quality of Life	<input type="checkbox"/> Resident Rights

Description of Best Practice

Our activities department has put a special emphasis on community integration so that Concord Care center residents are able to participate in and contribute to community events.

In the past year, our activities department has completely packed our activities calendar with outings to various restaurant, parks, museums, events, coffee shops, county fairs, etc. For example, our activities coordinator has scheduled a "Dining Out" evening. A different group of residents can choose from a variety of area restaurants to dine out. We have activities personnel and volunteers to help during the weekly "Dining Out" activities and other fun outings. The resident really enjoy being out and about in different communities. Our handicap-accessible van is also scheduled to take a group of residents to various churches every Sunday of the month.

We also hold a "Concord Carnival" to celebrate National Nursing Home Week each year. Our residents were able to interact with several different entertainers from the community, a fourth grade class from Garner-Hayfield Elementary, staff from our local radio station and newspaper. We invited families, friends, volunteers and the community to come for our annual picnic event as well. We served more than 300 people that evening! Throughout Nursing Home Week, we also hold a "Basket Auction" to raise money for our Employee Advisory Board. Several residents participated in the auction by submitting bids.

Concord Care Center residents can also sign up for our annual Duesey Days parade in Garner. Every year, Concord Care Center has an entry in the parade and we give the residents an opportunity to ride in our handicap-accessible van or watch the parade as it goes by the care center. Afterward, we invite their

families and friends to have a sack lunch or to bring their loved one uptown to enjoy all of the activities in Garner that day.



Residents from Concord Care Center go bowling in Forest City, Iowa.



*The Blank Park Zoo visited Concord Care Center with lots of fun animal.
The kids joined the fun too!*

Once completed, submit your Best Practice to: Department of Inspections and Appeals, Lucas State Office Building, 321 East 12th Street, Des Moines, IA 50319-0083; fax to 515-242-6863; or e-mail to webmaster@dia.iowa.gov (be sure to include “Best Practices” in the subject line).