NEWS & INFORMATION

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IUB requests proposals for Relay Service

The Iowa Utilities Board (IUB) has issued a Request for Proposals (RFP) to select a qualified service provider for the Iowa Telecommunications Relay Service, known as "Relay Iowa." Relay Iowa gives all individuals who are deaf, hard-of-hearing, or speech impaired the opportunity to make personal and business calls just like any other telephone user. It also gives hearing persons the ability to call users who are deaf, hard-of-hearing, or speech impaired. Relay Iowa's services are offered in both English and Spanish.

The IUB intends to award a three-year contract that begins on January 1, 2011, and ends on December 31, 2013, with one possible three-year extension that may be granted at the sole discretion of the IUB. The relay provider will be selected by a formal competitive process. Proposals must be received by the IUB on or before 4:30 p.m. on July 20, 2010. For a copy of the RFP, find it on the IUB Web site at http://www.state.ia.us/iub/docs/misc/RFPRelay2010.pdf.

On or about September 30, 2010, the IUB will issue a public announcement of the IUB's intent to award the contract. The notice of intent to award will be posted on the IUB Web site.

To learn more about Relay Iowa, call Relay Iowa customer service at 1-888-516-4692 or visit the IUB Web site, http://www.state.ia.us/iub, or the Relay Iowa Web site, http://www.relayiowa.com.

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